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PHILIP D. MURPHY  
*Governor*

SHEILA Y. OLIVER  
*Lt. Governor*

**STATE OF NEW JERSEY**  
DEPARTMENT OF THE TREASURY  
POLICE AND FIREMENS' RETIREMENT SYSTEM  
OF NEW JERSEY  
(609) 292-7524 TDD (609) 292-7718  
[www.nj.gov/treasury/pensions](http://www.nj.gov/treasury/pensions)

ELIZABETH MAHER MUOIO  
*State Treasurer*

ED DONNELLY  
*Chairman, PFRSNJ*

March 19, 2020

**TO:** PFRS CERTIFYING OFFICERS

**FROM:** ED DONNELLY, CHAIRMAN, BOARD OF TRUSTEES,  
POLICE AND FIREMEN'S RETIREMENT SYSTEM OF NEW JERSEY (PFRSNJ)

**SUBJECT:** COVID 19 UPDATE

As of Wednesday March 18, 2020, the Division of Pensions and Benefits' (Division) Office of Client Service suspended all reception desk services and in-person counseling as a precautionary measure to mitigate the spread of COVID-19. The closure will remain in effect through at least Wednesday, March 31, 2020, at which time this policy will be reevaluated. Members who have scheduled interviews will be contacted directly by the Division and offered alternative counseling arrangements.

The Division's Call Center is closed today and possibly on Friday. They are currently working on a contingency plan to be operational next week on a limited staffing basis. Once the contingency plan is in place for the call center the number to call remains the same, **609-292-7524**.

All in-classroom Division seminars and training sessions have also been suspended.

Please continue to check the Division's website at [website](#), for updates.

The Division has provided assurance that the issuance of monthly retirement benefits to retirees is their main priority. Other Division services may be curtailed or suspended. Refer to the Division website for updates.

The April 13, 2020, meeting of the PFRSNJ Board of Trustees will be held telephonically with a limited agenda. Details on how interested parties may access the meeting telephonically will be provided on the Division's [website](#) as soon as it becomes available. **PLEASE FORWARD TO ALL EMPLOYEES.**

In consultation with our PFRSNJ Executive Director we have implemented our work from home program since Friday March 13<sup>th</sup>. I commend our staff for their hard work and vigilance in working through these trying times. During these times the PFRSNJ will be working with all State and Local agencies to be sure our members' needs are handled and we will keep you apprised of the evolving changes.

In closing, I implore our members to take necessary precautions while continuing to provide the front lines of defense to the residents of New Jersey.

Sincerely,

A handwritten signature in black ink, appearing to read 'Eddie Donnelly'.

Eddie Donnelly  
PFRSNJ Chairman